

# PROGRAMME

TIME	SESSION		
8:00–9:00	Registration   Networking Coffee & Croissant		
9:00	<b>Welcome</b> <b>Opening Plenary</b> The Economic Pulse of Aotearoa: What's Driving Change in Our Communities? Shamubeel Eaqub		
10:30	Morning Tea		
	PAVILION 3	PAVILION 2	PAVILION 1
11:00–11:50	<b>Session 1</b> Building Trust & Sustainability in Public Fundraising Angela Norton	<b>Session 2</b> Employment Law Compliance: What You Need to Know Nick Logan	<b>Session 3</b> Celebrating your Face-to-Face Fundraising Erin McCabe
12:00–12:50	<b>Session 4</b> Inside the Mystery: Campaign Monitoring and Fundraising Compliance Nicci Hughson	<b>Session 5</b> Privacy and Fundraising: What Every Charity Needs to Know Keith Norris	<b>Session 6</b> Harnessing the Halo Effect: How Intergration is Powering Results Bernadette Murphy and Gwen Green
12:50–13.50	Lunch		
14:00–14:50	<b>Session 7</b> Small, but Mighty: How Smaller Budgets can Build Successful RG Programmes Kelly Douglas	<b>Session 8</b> How to Weather the Storm of a Major Complaint Erin McCabe	<b>Session 9</b> Text with Trust: Using SMS Ethically and Effectively in Fundraising Mark Newell
15:00–15:50	<b>Session 10</b> Calling Chemistry: The Art of Getting Along and Getting it Right Michael Yurak, Gina Tinning, Elizabeth Baarsoe, and Mel Jenkins		
16:00	Afternoon Tea		
16:30–17:00	<b>Session 11</b> Face to Face – Challenges and Opportunities from the Front Line Panel of Face-to-Face Fundraisers		
17:00	<b>Closing Plenary</b> Public Fundraising Awards and Networking Evening		
19:00	Film–Screening: Uncharitable		